



Customer Service

DEL 6/14/12
WT 15,660

Thank you for using Arpin Van Lines for your relocation needs. Your feedback is vital in helping us improve our services to future customers. Please take a few moments to objectively complete this survey. Thank you in advance for your time and assistance.

12-

ASS: CA/UT

7/20/12

JUL 20 2012

BOUNTIFUL, UT R

84010

Please evaluate your Arpin Van Lines' service providers using the following scale:

QUALITY ASSURANCE SURVEY

4 - Excellent 3 - Good 2 - Fair 1 - Poor

- 1) Your estimator / salesperson: 11 4 3 2 1
- 2) Your packing (boxing) crew (if applicable): 4 3 2 1
- 3) Your loading crew: 4 3 2 1
- 4) Your delivery crew: 4 3 2 1
- 5) Your driver: 4 3 2 1

DALY 104079
MIRS
#14753

Would you consider Arpin Van Lines for your future relocations needs?

Yes

Perhaps

No (please explain below)

How did you hear about Arpin Van Lines?

Moved with Arpin Van Lines previously

Recommendation

Internet

Yellow Page Advertisement

Other (please specify)

Please feel free to include any other comments you may have about your relocation:

I WAS VERY IMPRESSED WITH YOUR HONEST OPEN ESTIMATOR.

PRISCILLA AND RACHEL WERE LIFE-SAVERS WHEN IT CAME TO FITTING US INTO THE SCHEDULE AT THE LAST MINUTE AND FINDING A WAY TO STORE OUR GOODS WHEN OUR CLOSING WAS DELAYED TYLER AND HIS PACKING CREW DID VERY WELL.

WE HAVE FOUND VERY LITTLE DAMAGE UPON UNPACKING TOM OUR DRIVER WAS VERY PATIENT & KIND WITH MY WIFE WHICH I GREATLY APPRECIATE.

Please mail, email or fax your survey to: J. Kubiskey, Director, COD Services
 Arpin Van Lines, Inc.
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