



Customer Survey

DEL 6/5/12
WT 11,886

Thank you for using Arpin Van Lines for your relocation needs. Your feedback is vital in helping us improve our services to future customers. Please take a few moments to objectively complete this survey. Thank you in advance for your time and assistance.

Cu:

Address:

12-

CA/WA

7/20/12

ENTERED

JUL 20 2012

FRIDAY HARBOR, WA 98250

Please evaluate your Arpin Van Lines' service providers using the following scale:

ARPIN VAN LINES QUALITY ASSURANCE SURVEY

4 - Excellent 3 - Good 2 - Fair 1 - Poor

- 1) Your estimator / salesperson: (11) (4) 3 2 1
- 2) Your packing (boxing) crew (if applicable): (4) 3 2 1
- 3) Your loading crew: outstanding! (4) 3 2 1
- 4) Your delivery crew: (4) 3 2 1
- 5) Your driver: outstanding! (4) 3 2 1

DALY
MOVES 104079
#45004

Would you consider Arpin Van Lines for your future relocations needs?

Yes

Perhaps

No (please explain below)

How did you hear about Arpin Van Lines?

- Moved with Arpin Van Lines previously NO
- Recommendation NO
- Internet YES
- Yellow Page Advertisement NO
- Other (please specify) NO

Please feel free to include any other comments you may have about your relocation:

